



Grounding Spot

MENTAL FITNESS CLUB

Membership and Refund Policy

Grounding Spot memberships require a three-month minimum with a credit card on file and auto-pay, which means your credit card will be charged automatically for a minimum of three months. GS Class Pass membership grants future yoga and meditation classes at more than 50% off. Membership is charged at \$39/month (taxes and credit card processing fees may apply). Membership can be cancelled any time.

However, cancelling before three paid months will result in services used being charged at full price. All memberships require a three-month minimum.

Grounding Spot makes available classes and coaching, among other services, to customers who provide a valid payment instrument, such as a credit card or other payment method. If you choose to start a Grounding Spot membership, you will automatically join the paid membership you have chosen and you authorize Grounding Spot to charge your payment method a recurring monthly membership fee or annual membership fee, as applicable. If you wish to use additional Services beyond those included in your membership, you may be asked to separately purchase those Services or to upgrade to a membership that can help you offset some of the costs associated with the additional services utilized outside of your membership prior to the end of the three-month minimum.

Grounding Spot reserves the right to change our pricing from time to time, but our price changes will always be prospective and not retroactive.

Grounding Spot may automatically charge you at the end of the month for the following month for a membership renewal unless you notify us that you want to cancel, upgrade or downgrade your membership. To ensure uninterrupted service and to enable you to conveniently purchase additional products and Services, Grounding Spot will store and update (e.g. upon expiration) your payment method on file. If we are unable to charge your designated payment method for any reason, we reserve the right to automatically downgrade your paid plan to a lower-priced plan, change your billing cycle, and/or to suspend your paid membership until your designated payment method can be charged again. Please note that it is your responsibility to maintain current billing information on file with Grounding Spot.

2. Refund or Credit Policy

We want you to be 100% satisfied with our Services. If there is a problem with the delivery of your Services or believe there has been an error in billing, please contact our Customer Service Department by email at support@groundingspot.com or by telephone at (239)456-0422 immediately so that we can help you resolve the issue, provide a refund or offer credit that can be used for future Services when appropriate.

When contacting us, please include any details relating to the Services you have purchased so that we can ensure you are completely satisfied with your Grounding Spot experience. All refund requests must be made within 30 days of purchase.

We do not offer refunds where you receive access to the Service through a Program Sponsor, on payments we have collected for incorporation-related or tax preparation services (including, without limitation, registered agent services), Services that have been commenced and/or completed (such as a tax return), annual plans after 30 days have elapsed since your purchase, when an annual plan has been purchased in conjunction with another Grounding Spot product that has been discounted, or on payments to other third parties with a role in processing your order.

If a refund is granted, credit card processing fees may be deducted if they apply. If a credit is applied, any portion used in your membership will be converted to non-membership pricing and the remaining difference may be issued as a credit. Grounding Spot reserves this option on a case-by-case basis.